POPI Statement for Customers

The following statement is in terms of the Protection of Personal Information Act, 2013 ("POPI") and is intended to govern your interactions and business dealings with Host Africa (Pty) Ltd.

Please note that in this statement, "Third Parties" include, but are not limited to; Operators, shareholders, subsidiaries, affiliated companies or joint ventures, suppliers and parties providing products, goods, equipment, systems, and services, such as information technology.

"Personal Information" means any information or set of information that identifies a person and is processed by or on behalf of Host Africa, as described in Chapter 1, section 1 of POPIA.

Processing of Customer Personal Information

Host Africa may only process customer Personal Information on its systems, in accordance with POPIA, insofar as it is given consent by customers; is necessary to carry out action for the conclusion or performance of a contract to which the customer is a party; as part of an obligation imposed by law on Host Africa; protects a legitimate interest of a customer; is necessary for pursuing the legitimate interests of Host Africa or a Third Party to whom information is supplied.

Distribution of Personal Information to Third Parties

Host Africa may provide access or transfer Personal Information to Third Parties where it is necessary during and for the purpose of giving effect to Host Africa's business activities with its customers, in accordance with that expressed above viz-a-viz its terms and conditions, or as otherwise required by law.

Host Africa undertakes to take reasonably practicable steps to ensure that customer Personal Information that may be transferred to Third Parties is dealt with confidentially and in accordance with applicable legal requirements by those Third Parties.

Host Africa shall only transfer Personal Information to Third Parties in other jurisdictions where such Third Parties are subject to and comply with such laws, policies or agreements regarding privacy, data protection and confidentiality of Personal Information as may legally be required from time to time.

Host Africa may disclose customers' Personal Information to any Third-Party service providers whose services or products customers elect to use if it has obtained the necessary consent, or it is in terms of the conclusion and/or performance of contract between Host Africa and the customer, or there is another justification to the disclosure and processing. Host Africa will have agreements in place to ensure that they comply with confidentiality and privacy conditions.

Host Africa aims to have undertakings in place with relevant Third Parties to ensure there is a mutual understanding regarding the protection of Personal Information, such Third Parties will be required to comply with the same or substantially similar regulations as Host Africa is subjected to.

Receiving Personal Information as a Third Party

While conducting its business as a hosting service provider, Host Africa will collect Third Parties' Personal Information from time to time. Host Africa will Process the Personal Information received from customers on behalf of the customer's data subjects in conjunction with its terms and conditions and in respect of legislative requirements.

Host Africa will accordingly ensure that in Processing or storing (as a hosting service provider) a Third Party's Personal Information, it will adhere to its obligations in terms of POPIA.

In the capacity of a Third Party, Host Africa will comply with all its obligations as provided for in POPI.

For more information, please see our terms and conditions on our website at Terms and Conditions or contact our Information Officer for more details.

Details of Information Officer:

Email: support@hostafrica.co.za